



MAGNOLIA PRIME

Connections that Matter

Success Story

Family: Mother and Daughter

Situation:

Mother had emergency surgery

Application:

Used Magnolia Prime for pain medication reminder

Benefits:

Gave mother peace of mind, allowed her to focus on her recovery, kept her on schedule so she was pain free, reduced stress



Description:

Rhonda is a single, working mother who lives in Silicon Valley, California with her 10-year-old daughter. She has existing health problems that require her to take approximately 10 medications per day. On top of that, she had to have emergency surgery, which required her to take pain medication three times daily during her recovery.

Challenges:

Rhonda had emergency surgery, and during her recovery she slept most of the time. She also

had her existing medications to take each day. She would remember to take her pain medication in the morning along with her standard medications. She often forgot the mid-day and evening pills. Rhonda was dazed and confused being on the medication and recovering from surgery. Forgetting to take the medication would increase her pain and make it harder to get the pain back under control. So, remembering and being able to take the pain medication was a daunting challenge. A quick and successful recovery was critical to her ability to get back to work.

Solution:

Rhonda needed help in remembering to take her pain medication. After returning home from the hospital, she was very worried that she wouldn't be able to take her medication on time with no one there to help remind her. Her concern became a reality—so when she heard about Magnolia Prime from a friend, she was eager to see if it could help. For the first few days, the Telebeneficiary™ System called her three times daily to remind her to take the pain medication. After a few days, the system would call at mid-day and evening, when she was more tired and forgetful. As some more days passed, she stopped needing the night-time reminder, so the system would call her at noontime, a new time for her medication schedule. Just the caller ID would trigger a reminder.

Use of Magnolia Prime allowed Rhonda to:

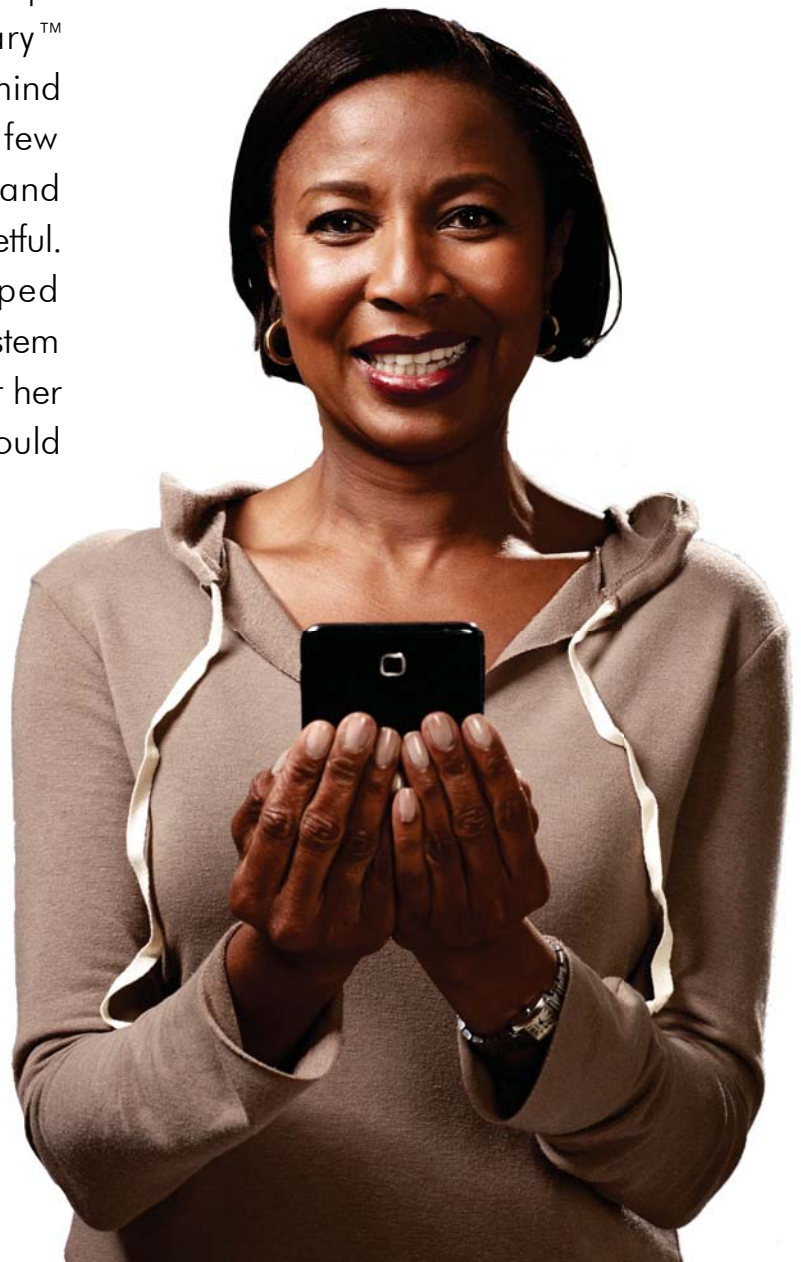
- Have peace of mind that she would not miss taking her medication
- Stay on schedule with her medication so she was pain-free
- Focus on her recovery
- Get back to work as soon as possible

Rhonda found Magnolia Prime to be critical in her ability to have a successful recovery.

Testimonials:

"Magnolia Prime helped me be pain free and let me focus on my recovery. I would definitely recommend Magnolia Prime to others."

– Rhonda, Mother



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