



# Success Story

## Elderly Client Living on Her Own

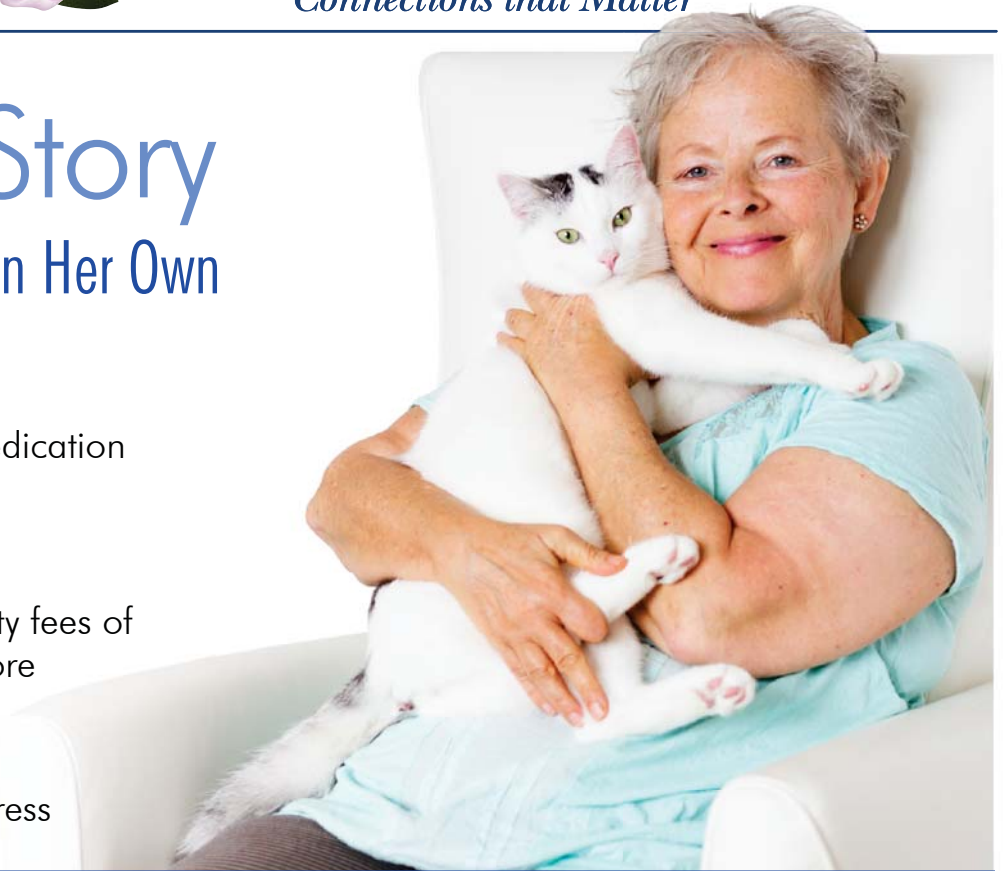
### **Application:**

Used Magnolia Prime for medication management

### **Benefits:**

Deferred assisted living facility fees of approximately \$4,500 or more per month

Gave family peace of mind, reassurance, and reduced stress



### **Description:**

Dulcie is an 89-year-old widow who is in discussion with those concerned about her safety and well-being. Dulcie knows that moving out of her San Jose, CA home where she and her now deceased husband raised their son signifies many things, but at the top of the list for her is the loss of enjoying her well-groomed and brilliantly colored backyard.

### **Challenges:**

Dulcie's only child has lived in Japan for many years and visits when possible, usually about

1-2 times annually. Her companion is her cat, Baby Winter Snow. Dulcie's next-door neighbors, an empty-nester couple, are willing to check in on her and often bring her dinner, but cannot assume any additional responsibility. Members of her formal (i.e., son and neighbors) and informal (i.e., geriatric care manager) support network have discussed their concerns with Dulcie and explored various options. Of great concern to all is Dulcie's growing forgetfulness, especially related to medication management and taking her prescriptions in a timely manner.

## Solution:

Magnolia Prime's Telebeneficiary Service delivers a notification to Dulcie in the evening – the most common time she lapses in her schedule. This happens after staying busy around the house during the day, eating dinner and settling down on the couch to watch television.

As a result of the Magnolia Prime solution, Dulcie is able to delay her move to an assisted living residence.

- Deferred fee for increased care
- Increased peace of mind for Dulcie, her son and her neighbors



## Testimonials:

**"Magnolia Prime reminds me that I'm not here alone. I know someone is thinking about me, someone cares. I look forward to the call.**

**"Plus, sometimes I lie down in front of the TV after dinner and don't wake up until midnight. I am supposed to take my medicine 30 minutes before going to bed, but have missed my evening medicine a lot. A call each night from Magnolia Prime really helps me with that."**

*– Dulcie J.  
89-year-old woman who  
lives with her cat,  
"Baby Winter Snow"*

